

QUALITY POLICY

Austral Wright Metals source, warehouse and distribute a comprehensive range of stainless steels, copper, brass and aluminium alloys and high technology specialty metals to Australian manufacturing and fabrication industries.

We will provide our customers with reliable products and services, anticipating and meeting their requirements and expectations.

This quality policy is understood by all our people and is implemented through our management system, which will comply with the current edition of ISO 9001.

We will support our customers by:

- Understanding their needs.
- Meeting their requirements.
- Being reliable in meeting our promises.
- Communicating promptly and accurately at all times.
- Measuring and reviewing our key performance indicators & quality objectives to ensure continual improvement.
- Ensuring all employees are trained and understand their responsibilities.
- Ensuring all employees have levels of autonomy, responsibility and authority appropriate to their level of training, competence and experience.



Alan Sinfield

Managing Director, AW Distribution Pty Ltd

29th June 2018